

RETURN FORM

Order number: _____ Order date: _____

First and last name: _____

Address: _____

E-mail: _____

WHAT ARE YOU RETURNING?

ITEM	ITEM DESCRIPTION	QUANTITY	RETURN CODE	RETURN CODE DESCRIPTION
				1 – wrong size 2 – ordered multiple sizes 3 – item not as pictured 4 – dislike the item 5 – wrong item 6 – damaged item (e.g. strains, scratches, holes, etc.)*

*6 – Please describe the damage: _____

HOW TO RETURN?

- 1 You can return items from your order free of charge within 30 days of receiving them. On this form fill in the quantity of items that you are returning and write their return code.
- 2 Pack the items that you wish to return in the original packaging, together with the completed return form.
- 3 You can return the items for free by requesting a GLS courier to pick up your package: fill out this return form and the free return form on the website www.gap.si (Returns). You can also return the items for free by bringing them to one of our Gap stores (Citypark, Emporium, Galerija Emporium). If you return the items by mail, you need to add tracking to your package and cover all the expenses yourself.
- 4 As soon as we process your order, we will return you the money via the same payment method you used for your order. If you paid on delivery, we will require your bank details to reimburse you so please do not forget to include this information, too.

Bank account: _____ BIC: _____